



EZBILL TRADITIONAL DSL AGREEMENT

Customer Name: \_\_\_\_\_

Install Address: \_\_\_\_\_

Billing Address (if different): \_\_\_\_\_

Contact Name: \_\_\_\_\_ Contact Phone: \_\_\_\_\_ Contact Email: \_\_\_\_\_

I hereby certify that I am authorized to request changes to phone service described below. I hereby authorize Infobahn Outfitters, Inc., to request changes on my phone line from Frontier on my behalf.

1) Select the installation type.

- Standalone – No existing landline phone service.
 Install service on my existing landline phone which has the number: (309) \_\_\_\_\_
 I already have service & am submitting to receive the discount for 1 year term (below).

(2) Contract Term and Activation Fee:

- Month-to-month: Activation Fee.....\$65.95
 1 year term: Activation Fee.....\$25.00.....

Loaner DSL Modem Kit options:

- Wired DSL Modem kit.....standard kit provided
 Wireless DSL Modem kit .....\$10 upgrade fee

3) Grade of service subject to service availability (check one):

- Residential 384 K /128 K.....\$ 24.95/month (1 year term)
 Residential 384 K /128 K.....\$ 34.95/month (month-to-month term)
 Residential 768 K /128 K.....\$ 44.95/month
 Residential 1.5 M /384 or 128 K.....\$ 47.95/month
 Residential 3 M / 768 K.....\$ 56.95/month
 Residential 7 M / 768 K.....\$ 72.95/month
 Business 3 M / 768 K.....\$ 81.95/month

I understand that the activation fee plus the first month are due prior to Infobahn Outfitters' placing my order.
I understand that I am responsible for payment to Infobahn Outfitters until the time I notify Infobahn Outfitters to terminate my service.
I understand that if I opt for the 1 year term and cancel prior to the end of the term, that I will owe a penalty equal to the difference between the month-to-month & term activation & monthly fees.
I understand that I must return the equipment (modem, power supply & all cables) in functional order when I cancel service. If I do not, I will be charged for the cost (approximately \$99) of the replacements.
I understand that Infobahn Outfitters may instruct Frontier to disconnect the DSL circuit if payment has not been made within 10 days after the due date. Reconnect requests will be charged the activation fee applicable to new accounts at the time of reconnect (currently \$65.95), in addition to the monthly fees.
I understand that termination of my phone service by Frontier for any reason (customer request, non-payment, moving, etc.) will disrupt my Internet service and does not remove my obligation to fulfill this contract. I understand that if service is terminated by Frontier, I will be responsible for paying a new activation fee applicable to new accounts at the time of reconnect (currently \$65.95) to restore my service. Re-establishing DSL service may take 7-14 business days.
I agree to abide by the acceptable use policy (AUP) available at the web address <http://homepage.macomb.com/aup.html> and I understand this document may change from time to time.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

2011-10-05